

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	09/464,311	§	Confirmation No.:	7356
Applicant:	Qimeng Chen	§		
Filed:	12/15/1999	§		
TC/A.U.:	3628	§		
Examiner:	Akiba K. Robinson	§		
	Boyce	§		
Title:	Customer Profiling	§		
	Apparatus For	§		
	Conducting Customer	§		
	Behavior Pattern	§		
	Analysis, And Method	§		
	For Comparing Customer	§		
	Behavior Patterns	§		
Docket No.:	10991149-1	§		
	(HPC.1107US)	§		

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

SUMMARY OF TELEPHONIC INTERVIEW

Sir:

On August 10, 2010, a telephonic interview was conducted between Examiner John Hayes and the undersigned to discuss amendments to claims 11, 17, and 21, to address potential § 101 issues. Agreement was reached to amend claim 11 as follows: at line 4, after “a profiling engine,” add “having a processor and”. Agreement was also reached to amend claim 25 as follows: at line 4, after “a profiling engine”, add “having a processor and”. In claim 17, agreement was reached to add “, using a system having a processor,” to line 9 after “generating”.

Agreement was reached that the amendments would be entered by Examiner’s Amendment. No references or exhibits were discussed.

Respectfully submitted,

Date: August 13, 2010

/Dan C. Hu/

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